

September

12

2023



Update

Please see our other easy read information if you want to know more about the Inquiry.

Patient experience evidence



The Inquiry team worked hard over summer to get us ready to have **hearings** from now to December.

Hearings are meetings where we listen to information.



We thank witnesses who have made **witness statements** and worked with us from

- Action for Muckamore and
- Society of Parents and Friends of Muckamore.

Witness statements say what you say happened and what you saw. What you say is written down and you sign it.

Statements must be signed as soon as possible. We will then decide how to take **evidence**.



Evidence is anything that you see, experience, read, or are told that helps us find out what happened.



Many witnesses will give spoken **evidence** over the next few weeks.



Other witnesses will have their statements read out so they are on the Inquiry record.

Patient experience we want to look into



Abuse

When someone hurts you or treats you badly.



Nutrition

Eating the right food to give you the energy you need to have a healthy body.



Restraint and seclusion

Use of force to restrict movement.

Putting you in a room on your own with a barrier to stop you leaving. For example, a locked door.



Sedation

The use of a drug to make you calm or sleepy.



Medication, prescriptions and administration

Getting and giving you the right medication in the right way.



Co-production

Working together with patients, families and carers.



Admission and ward choice

Being admitted and being put on the right ward.



Activities, work and skills

Meaningful ways to spend your time.



Dental care and hygiene

Looking after your teeth and mouth.



Patient supervision

Being supported and looked after by staff.



Money and belongings

Keeping your money and belongings safe.



Resettlement

Leaving hospital and moving into your own home

This does not cover



- use of CCTV
- staff or organisational issues
- new issues from evidence we hear.



Plan for evidence and hearing

October

9

We hope to finish patient experience evidence in the week starting the 9th October.

October

16

We hope to start hearing staff evidence in the week starting the 16th October.



The **judicial review** into getting patient information from the Trust is still happening. This has caused the Inquiry to slow down.

Judicial reviews gets a judge to see if the way a decision or action was made is allowed by the law.



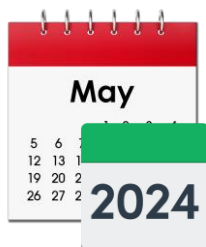
More work is needed before taking spoken evidence on old reports.

We hope to take spoken evidence later in the year.



We will then hear from

- people who inspected services
- people who commissioned services
- the management team at the hospital
- and the Belfast Trust.



We hope to finish hearing all evidence by Spring 2024.